MALTA

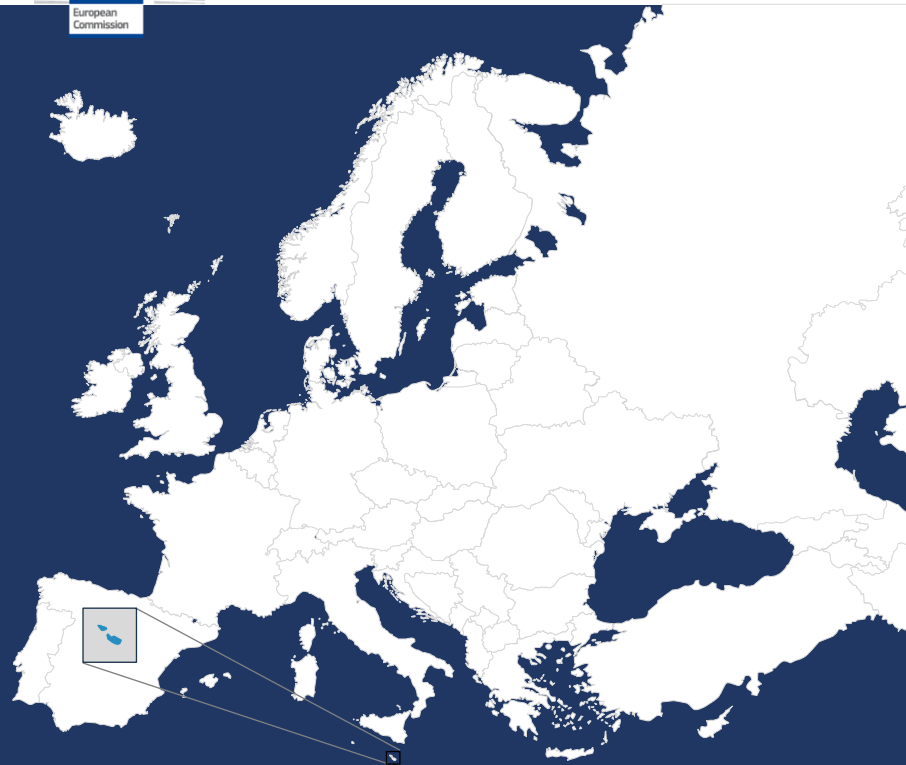## Digital Public Administration Factsheet 2024

Main developments in digital public administrations and interoperability

JULY 2024

HIGHLIGHTS - KEY PROJECTS

- The Public Administration Data Strategy 2023–2027 , published in July 2023 aims to build upon the exponential growth of data and the various technologies used for its collection, processing, storage, preservation and transmission, whilst also addressing the challenges met on a national scale. It aims to engender the general principles of fairness and transparency so that individuals can process data to the maximum extent possible, as permitted by the law, for the benefit of natural or legal persons owning that data. It is designed to encourage and empower the various data owners to share and re-use data included in the relevant and applicable legislation and to publish as open data all the data which are not sensitive or personal in nature.

- My Personal Kiosk has been re-branded as myPortal in 2023, with a new and modern look and feel. This responsive website offers additional functionalities, like on-line vacation leave applications and sick-leave notifications.

Key figures
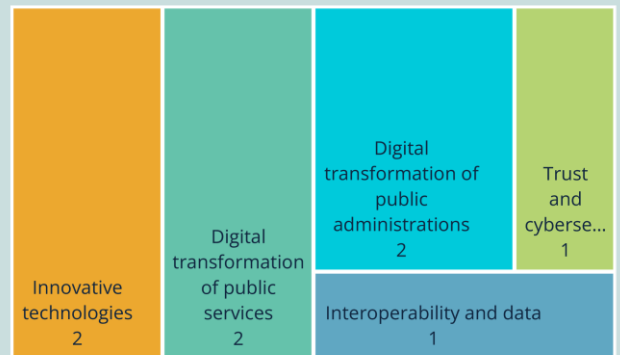
8 new initiatives adopted in 2023–2024

Innovative technologies 2

Digital transformation of public services 2

Digital transformation of public administrations 2

Trust and cyberse… 1

Interoperability and data 1

Figure 1

Number of initiatives per topic adopted in 2023–2024

Towards the Digital Decade targets set for 2030: DIGITAL PUBLIC SERVICES

eID scheme (≥1)
YES

eHealth records (0–100)
88%

Digital Public Services for Citizens (0–100)
100%

Digital Public Services for Businesses (0–100)
100%

DIGITAL TRANSFORMATION OF PUBLIC ADMINISTRATIONS

- Planned for late 2024 or early 2025, the Corporate Electronic Document Management System (CEDMS) pilot is aimed at bringing about a quantum leap in the way the Malta Public Service will work. There will be a concerted move towards an 'as paperless as possible' approach to eliminate paper files and the way the public service works and move towards a digital environment. This platform will allow for unprecedented levels of collaboration and information sharing across Ministries and other governmental entities. The system will move the way of working towards the production of electronic documents as well as their signature and versioning.

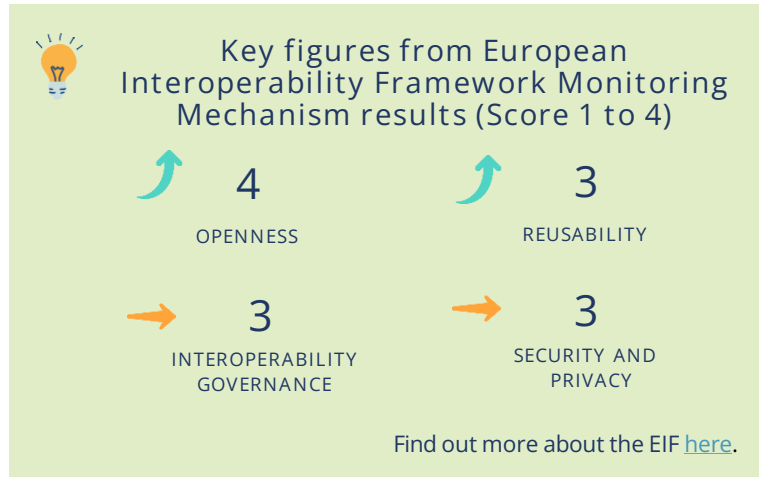## DIGITAL TRANSFORMATION OF PUBLIC SERVICES

- The Malta Information Technology Agency Strategy (2024–2026) is based upon the vision of leveraging the power of digital. This is the strategic pursuit that MITA intends to follow in line with the mission of facilitating the modernisation of the public administration through technology direction and digital solutions. It keeps in mind major regulatory digital developments being enacted by the European Union in areas including Artificial Intelligence, information and cyber security, data and data governance, and in the realm of cross-border interoperability of public services.

TRUST AND CYBERSECURITY

- The MaltaCIP Directorate has secured approval for a project under the call DIGITAL-ECCC-2022-CYBER-03, encompassing two parts: (a) capacity building of SOCs and (b) developing and running Cross Border SOCs. The project proposal is set to span across three years, from 2024 to 2026. Under part (b), the MaltaCIP Directorate plans to participate in a consortium with four member states: Malta, Cyprus, Bulgaria, and Greece. The Cypriot Digital Security Authority will lead this consortium, titled European Threat Intelligence Response And Preparedness (ATHENA). The ATHENA platform will be utilised for SOC/CSIRT operations to simulate vulnerabilities and newly identified malwares. Additionally, CTI feeds will be shared within the ATHENA platform for cross-border cooperation among consortium members.

INTEROPERABILITY AND DATA

- Malta is in the process of establishing a National Spatial Data Infrastructure (NSDI). The aim is to allow for interoperability and sharing of spatial data across various government entities. The platform to be used for onboarding is ArcGIS Online. Initial onboarding activities are expected during 2024. In this context, the GeoHub portal was launched in May 2024.

Key figures from European Interoperability Framework Monitoring Mechanism results (Score 1 to 4)

4	3
OPENNESS	REUSABILITY
3	3
INTEROPERABILITY GOVERNANCE	SECURITY AND PRIVACY

Find out more about the EIF here.

INNOVATIVE TECHNOLOGIES

- In 2023, the Malta Digital Innovation Authority (MDIA) secured funding under the Digital Europe Programme (DEP) to establish a European Digital Innovation Hub for three years. The EDIH's main aim is to support the digital transformation and uptake of digital technologies with special focus on Artificial Intelligence, high performance computing, cybersecurity, IoT, 3D printing, robotics, AR/VR and other innovative emerging technologies, to start-ups and small and medium-sized enterprises (SMEs) and scale-ups. The EDIH will aid companies in addressing digital challenges and boosting competitiveness.

- Moreover, in 2023 MDIA launched the Technology Assessment Recognition Framework (TARF), a tiered framework designed to provide varying degrees of recognition to a wide range of technologies, from emerging to traditional, aligning with international standards and best practices.